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1801 Fox Drive • Champaign IL 61820



**Mental Health Center**  
OF CHAMPAIGN COUNTY, INC.



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OF CHAMPAIGN COUNTY, INC.

# 2009 Annual Report

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## From the CEO and Board President

Dear Friends,

For more than 53 years, the Mental Health Center has been serving individuals and families with prevention, intervention, and mental health treatment services. In addition to providing services in home based settings, we have two office locations, 24-hour adult group homes, supported and independent housing options, and homeless services offered through the TIMES Center and Roundhouse.



Last year, our organization received national accreditation through the Council of Accreditation of Rehabilitation Facilities (CARF) for governance, administration and clinical services. Receiving services from a CARF accredited Agency assures that:

- The programs or services actively involve consumers in selecting, planning, and using services.
- The organization's programs and services have met consumer-focused, state-of-the-art international standards of performance.
- The organization is focused on assisting each consumer in achieving his or her chosen goals and outcomes.

There are many struggles that we all face during economically challenging times. In these difficult times we rely on our most important assets; those that support and provide for our community. At the Mental Health Center we rely on our board members, employees, friends, consumers, the Friends of Roundhouse and the Times Center Advisory Committee. We congratulate these individuals and groups on their significant contributions and sincerely thank them for their support of us and our communities.

We believe that strengthening the lives of individuals and families improves our communities and society. We look forward to building on the foundation of more than 53 years of progress, as we continue to improve the Mental Health Center and promote community wellness one life at a time.

Best regards,

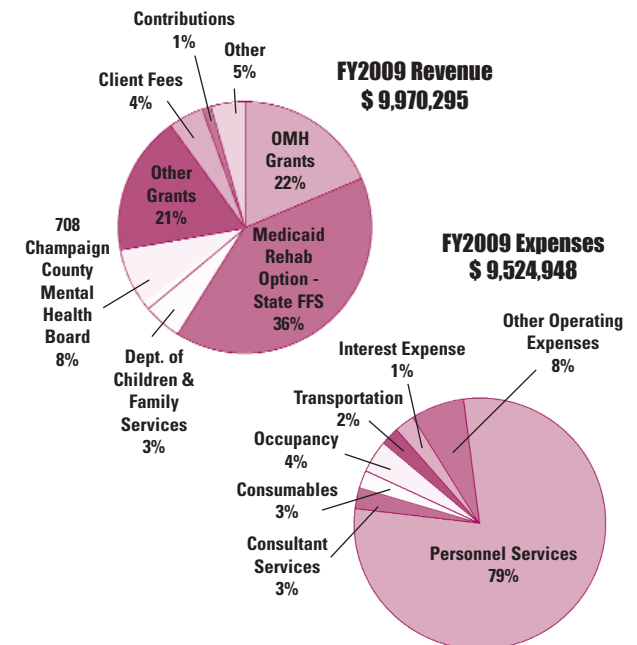
**Sheila Ferguson**  
MSW, LCSW  
Chief Executive Officer

**Jerry Ramshaw**  
President,  
Board of Directors

## Fiscal Year 2009 Statistics

<b>Total number of unduplicated clients served</b>	<b>4,546</b>
Under 18	1,227
18 – 64	3,092
65 and over	182
Unknown	45
<b>Total psychiatric and nursing visits</b>	<b>12,868</b>
<b>Total nights of care at the TIMES Center (men's shelter)</b>	<b>18,569</b>
<b>Total meals served at TIMES Center to men, women, and children</b>	<b>66,762</b>
<b>Total nights of care at Residential housing sites</b>	<b>18,765</b>
<b>Total nights of care at our Respite Center</b>	<b>1,224</b>
<b>Total Crisis Line calls</b>	<b>4,089</b>
<b>Total number of crisis face to face encounters</b>	<b>1,677</b>
<b>Volunteer hours</b>	
Crisis line	2,485
Healthy Young Families/Prevention	405
TIMES Center	6,410

## Mental Health Center of Champaign County Statement of Operations – June, 2009



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## Mission

The Mental Health Center educates, advocates, and helps build communities of well-being by providing individuals and families a range of prevention, intervention, and mental health treatment services. These services are culturally inclusive, client/family-focused, and recovery-centered through service excellence, mentoring, and leadership.

## Vision

Our Mental Health Center seeks to be the human services and mental health provider of choice because we demonstrate the ability to undertake challenges and succeed and we deliver exceptional and competent services focused on our clients, community, and employees.

We impact the mental health and human service system through education and advocacy so that there are sufficient resources to provide services without regard to payor source or ability to pay.

We develop and deliver services within our scope of mission and stewardship responsibilities.

## Values: H O P E

### Heroism

Our clients may face life issues and disease, but continue on their road to recovery despite adversity, encouraging each other. Our staff and volunteers work to encourage positive change. Our Board makes difficult decisions and leads the organization in order to answer community needs, despite stigma and financial challenges.

### Optimism

Our organization is outwardly focused and values community partnerships, while inwardly improving performance with optimism, humor, and persistence.

### Passion

Our organization is made up of passionate people. We value people because minds matter: their diversity, their thoughts, their actions, and passion.

### Empowerment

We strive to empower ourselves to achieve the best in stewardship, service, and recovery.

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